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|-------------------------------------------------|------------------------------------------|-----------------------|-------------------------------------------|
| <b>TITLE</b><br>OPERATIONS MANUAL               | <b>STANDARD</b><br><b>INSTRUCTION</b> 01 |                       | <b>DEPARTMENT</b><br>FIRE-RESCUE          |
| <b>SUBJECT</b><br>INCIDENT REPORTING PROCEDURES | <b>SECTION</b><br>14                     | <b>PAGE</b><br>1 of 2 | <b>EFFECTIVE DATE</b><br>November 5, 2025 |

## **I. PURPOSE**

The purpose of this policy is to provide guidance on reporting information at the conclusion of an incident.

## **II. SCOPE**

This policy applies to all sworn San Diego Fire-Rescue Department (SDFD) personnel, excluding Lifeguard personnel.

## **III AUTHORITY**

The Fire Chief authorizes this policy.

## **IV. POLICY**

### **A. Fire Operations Reports**

1. Fire Record Management System (FireRMS)
  - i. FireRMS is the data system used to complete the fire incident reporting.
  - ii. The first-in Company Officer is responsible for the timely completion of required incident reports, including cross-staffed units.
  - iii. All units must clear the incident before the incident report can be closed.
    - a) This does not include ambulances assigned to the incident.
  - iv. Personnel will strive to ensure that the reports are completed prior to the end of the shift (EOS) on which they occurred.
    - a) All incident reports must be completed no later than two working shifts following the incident.
  - v. For incident reporting assistance:
    - a) While in FireRMS, select “...” then “Support”
    - b) Email [SDFDInformationSystems@sandiego.gov](mailto:SDFDInformationSystems@sandiego.gov)

### **A Emergency Medical Services**

1. Electronic Patient Care Reports (ePCR)
  - i. Must be completed and uploaded prior to the EOS.
  - ii. Ambulance personnel will strive to ensure that the ePCR is completed and submitted prior to leaving the hospital or prior to EOS.
  - iii. Documentation must be in accordance with Electronic Patient Care Report policy.
2. Non-Transported Patient Documentation
  - i. Personnel must complete all necessary documentation prior to EOS.
  - ii. Documentation that is being held on electronic devices must be uploaded prior to EOS.
  - iii. Documentation must be in accordance with the Against Medical Advice/Patient Release policy.

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B Miscellaneous

1. Meritorious service performed
  - i. Refer to the [Service Awards policy](#) to report personnel who perform exceptionally.
2. Finding of valuables
  - i. Refer to the [Safeguarding Property policy](#) when valuables are turned in to or found by personnel.
3. Lost/damaged equipment
  - i. Must be submitted in PS TRAX.
  - ii. Must be reported in accordance with the [Station/Apparatus Inventory Control policy](#).